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EVERYTHING DYNAMICS

Ciellos, Inc.
Dynamicweb – ERP Integration Assistance
Proposal

Dynamicweb – ERP Integration Assistance



Dynamicweb experiences issues when partners are installing their solution integrations for Business Central, Dynamics NAV, Dynamics AX and Finance and Supply Chain Management, and Customer Engagement.

Ciellos has been asked for assistance, by providing the proper competences to support Dynamicweb on the ERP side of their business.

Areas of assistance include:

- Business Central, Dynamics NAV, Dynamics AX, Finance and Supply Chain Management and Customer Engagement integration deployment
- Development Support
- Hours/support – after installation

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Dynamicweb Solutions Installation - Packages

FSCM/AX

BC/NAV

Dynamics Installation Package

- Standard Dynamicweb package
- Preparation for Installation
- Verification of Environment Access
- Installation of Connector Service
- Connectivity verification using test app
- Project Coordination

\$2,600 (USD)



Dynamicweb Solutions Customization - Packages

FSCM/AX

BC/NAV

CE/CRM

Starter Customization Package

Support Package

16 Hours work effort

- Additional data points
- Integrating with Dynamicweb or custom code
- Fine-tuning calculations
- Performance enhancements

8 Hours work effort

- Troubleshooting
- General Support
- Event/Ticket Ad Hoc Based

\$1,600 (USD)

\$800 (USD)



Ciellos – Partnership Word-Tract

www.dynamicweb.com

“As Dynamicweb’s preferred partner, Ciellos provides integration deployments for Dynamicweb Partners and customers, providing support for issues that arise during integration installations, as well as provides customer support post-integration deployment.

Ciellos is a Microsoft Development Center that partners with Microsoft to extend capabilities and solution excellence with Dynamics 365. Ciellos has deep experience that comes from 20+ years working with Microsoft, Partners and Customers, and Microsoft technologies specifically in Dynamics 365, and all previous versions of Dynamics AX, NAV and CRM.”

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Next Steps

1. REVIEW PROPOSAL

- Discuss approach, timeline, and scheduling
- Review open questions, concerns, and areas that require further discussion.

2. FINALIZE CONTRACTS

- Statement of Work – Partner / End-Customer

3. COMMIT RESOURCES

4. ORGANIZE AND SCHEDULE PROJECT KICK-OFF





MAIN

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