



Pricelist

SaaS pricelist for Dynamicweb All-In-One Business Platform
Valid from September 2018

1. The Dynamicweb All-In-One Business Platform

All version include the following functionality in addition to the described in the price matrix:

- Content Management
- Email marketing and campaign automation*
- Personalization
- Integration framework and Deployment tool

	MARKETING	PROFESSIONAL	BUSINESS	PREMIUM	ENTERPRISE
License Fee	250 EUR	400 EUR	600 EUR	800 EUR	Request price
Service level	Silver	Silver	Gold	Gold	Platinum
Domains, editors, and pages	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
Websites/Languages	5*	5	10	25	Unlimited
Ecommerce SKUs	-	2,000	10,000	50,000	Unlimited
Ecommerce shops included	-	1	1	1	Request price
Price pr. extra shop	-	150 EUR	150 EUR	150 EUR	
Product Information Management (PIM) Channels included	-	350 EUR	500 EUR	700 EUR	Request price
		2	5	10	
Staging license fee	100 EUR	150 EUR	200 EUR	275 EUR	Request price
Network load balancing	-	-	-	-	Request price
LS Retail Connector	-	300 EUR	300 EUR	300 EUR	300 EUR
Microsoft D365 Connector	-	350 EUR	350 EUR	350 EUR	350 EUR

*5 extra websites available for EUR 75/month

All prices stated are monthly License Fee without VAT. No hosting included.

EMAIL MARKETING*	PRICE PR. MONTH
1,000 subscribers	Included
5,000 subscribers	40 EUR
10,000 subscribers	65 EUR
25,000 subscribers	135 EUR
50,000 subscribers	235 EUR
+50,000 subscribers	Request price

2. License and maintenance

The licenses gives the right to use the software in accordance with the license terms.

A license is for one installation on one server, which means that an additional installation requires a separate license. The license is given to one company entity and may be used by the company and any member of its group of companies. Deployment over several servers is only available with the Enterprise edition and requires additional licenses.

The monthly license fees, set out above in sections 1 and 0, are billed annually in advance. Payment of the monthly license fees for 12-months gives a 12-month valid license in accordance with the license terms and the right to maintenance, updates, new software versions and hotfixes in accordance with the service level.

3. Service level is included in Dynamicweb

The monthly license fee gives access to support from the Dynamicweb Service Desk with a given service level. Access to support is submitted by the Dynamicweb Implementation Partner and prioritized based on business impact with respect to the service level.

SERVICE LEVEL	PLATINUM	GOLD	SILVER
License type covered	Enterprise	Premium Business	Professional Marketing
Reaction time (up to)	Immediately	Up to 1 day	Up to 2 days
Access to support	Yes	Yes	Yes
Access to Forum	Yes	Yes	Yes

If you compare Dynamicweb with Open Source please be aware, that Open Source in most cases does not offer or explicitly prices a service level. Many implementation partners offer service agreements, but they have no back-to-back with the Open Source community about solving software issues. This is a risk and a hidden cost you should take into consideration.

4. Definitions

4.1 Websites

There are several websites licenses included in a Dynamicweb license. Websites should be created by using the built-in "websites" function in Dynamicweb.

One website may have one or more domains and any number of additional domain aliases that point to the same content as the main domain. If you create websites with different content on sub-domains of the main domain, such as site.mydomain.com, these websites are considered as separate websites.

4.2 Ecommerce shops

In most Dynamicweb versions one ecommerce shop is included and more additional ecommerce shops can be purchased.

One ecommerce shop can be used on several websites and can support different language versions, currencies and different countries.

Scenarios where you need an additional ecommerce shop apply typically if you want to create separate B2C and B2B shops or have multiple brand shops.

4.3 Ecommerce SKUs

Ecommerce SKUs are the total number of SKUs (including variants) you can handle in a given version of Dynamicweb and the number is not pr. ecommerce shop.

If you have purchased 2 ecommerce shops and have 4,000 SKUs in each, your total SKUs will be 8,000. If you have 1,000 products in 5 variants, this will be calculated as 5,000 SKUs.

4.4 Email marketing, campaign automation and subscribers

One subscriber is defined as an individual who is marked with "email allowed" in the user database in Dynamicweb. The prices reflect the monthly fee for a given number of subscribers and allow you to send an unlimited number of emails pr. month. Hosted at Hostnordic A/S the SendGrid email delivery subscription, for 10,000 sent mails pr. month, is included in the hosting fee.

If you connect to an external database with your subscribers, you still need the subscription based on the number of subscribers.

4.5 Staging and Development Licenses

You are allowed to create one or more copies of your Dynamicweb solution as Development License, without additional license cost. If you want to create a best practise setup with Development license -> Staging license -> Production license, you need to subscribe to the "Staging license fee".

5. Changes

Prices are subject to change and Dynamicweb may release updated pricelists on its website with effect 30 days after release or any later date stipulated in the pricelist. The updated pricelist shall apply to any extension periods and to all orders received by Dynamicweb after the effective date of such revised pricelist.

Prices listed in the pricelist are exclusive of any applicable value added or any other applicable sales taxes.